



**Regione Piemonte**  
**Azienda Sanitaria Ospedaliera**  
**REGINA MARGHERITA-S.ANNA**  
**C.so Spezia, 60 - 10126 TORINO**

GENERAL MANAGER: **Dott. Gian Luigi BOVERI**  
MEDICAL DIRECTOR: **Dott. Vito PLASTINO**  
MANAGING DIRECTOR: **Dott. Antonio BUONAIUTO**

Azienda Sanitaria Ospedaliera O.I.R.M.-S.ANNA, including Ospedale Infantile Regina Margherita and Ospedale Ostetrico Ginecologico Sant'Anna, is an excellent technological and scientific pole, acknowledged at the national and international level for its high specialization in the mother-child sector.

The Azienda has an arrangement with the University of Medicine and Surgery. It is the seat of the Postgraduate Medical Schools of Gynecology and Obstetrics, Pediatrics, Child Neuropsychiatry and Pediatric Surgery for medical professions. For sanitary non-medical professions, degree courses in Obstetrics, Pediatric Nursing, Therapist for Developmental Neuro-Psychomotoricity are available.

**The basic tasks of Azienda OIRM-S.ANNA are:**

- to grant assistance, education and research
- to ensure high performance pediatric performances
- to prevent and cure children illnesses and in particular complex and rare children pathologies
- to provide highly specialized neonatal and neonatal surgery performances
- to provide highly specialized gynecology-obstetrics performances within the oncology, endocrinological, urogynecologic sectors, as well as regarding high-risk pregnancies and assisted reproduction.
- to ensure the prevention and the maintenance of the pair health as far as the reproduction and sexual spheres.

The Azienda is part of the Regional Oncology Pole and it is the seat of III-level centers for neonatal assistance. The following are active:

- Committee for a No-Pain Hospital
- Committee for Good Use Of Blood
- Committee for Hospital Infection Control
- Committee for Equal Opportunities
- Joint Hospital-University Commission
- Mixed Conciliatory Commission
- Technical Commission for Sponsorships
- Commission for Hospital Official Drug List
- Privacy Commission
- Leader of the inter-company Ethic Committee for experimentations, including ReginaMargherita-S.Anna-CTO-CRF-M.Adelaide-Osp.Mauriziano

Azienda OIRM-S.Anna offers concrete guarantees for the prevention and the cure of health problems, hotel safety and comfort, investing in professional competence as well as technological and structural innovation. It directs its programs, organizational choices, operator activities to increase the value of citizens-users – women, couples, children and their families – aiming at meeting their health needs, in full respect of their rights.

Moreover, a sound humanization activity is developed to improve life quality in the hospital and guarantees the collaboration of the numerous voluntary service associations and safeguarding bodies working within the Azienda.

The Azienda is part of the **Permanent Conference of Italian Pediatric and Mother-Child Hospitals<sup>1</sup>** to establish a common resource network for excellences in the pediatric and mother-child assistance, research and education sectors.

**For any integrations, please contact:**

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## **OSPEDALE INFANTILE REGINA MARGHERITA**

### **MEDICAL DIRECTOR Dott. Vinicio SANTUCCI**

Ospedale Infantile Regina Margherita is a modern structure specialized in the prevention, diagnosis and cure of various child's diseases.

The hospital, organized in Pediatrics and Surgery Departments, is a regional reference center for complex and rare children's pathologies. It therefore addresses a population between 0-14, with an extension to 18 for cure continuity.

**High specialties** for Pediatric Emergencies are active: D.E.A. - 2° level, Oncology-Hematology-Bone Marrow Transplantation Center, Cardiology-Heart surgery, Neurosurgery, Major Burns, Multi-organ Transplantation Center.

One of the advanced equipments available is the SQUID (magnetic biosusceptometrics), used by the Microcythemia Center for determining the iron rate in the organism. The only equipment in Italy and the third in the world.

### **Main Reference Activities at the Regional Level**

- Diagnosis, therapy and follow-up of congenital heart diseases
- Diagnosis, therapy and follow-up of leukemia and solid tumors in children
- For children affected by the HIV infection or born from HIV-positive mothers
- Pediatric Immunology
- Diagnosis and cure of low heights
- Prevention, diagnosis and therapy of insulin deficiency diabetes (IDDM) starting in children-young age
- Prevention, diagnosis and cure of hemoglobinopathy, in particular Cooley's anemia
- Diagnosis, cure and follow up of children with a growth hormone deficiency
- Clinic nutrition
- Diagnosis, therapy and follow-up of celiac disease
- Diagnosis, therapy and cure of children rheumatoid arthritis
- Diagnosis, therapy and follow up medical nephropathy, dialytic substitution therapy
- Adolescence psychopathologies: mental anorexia, anticonservative attempts, psychotic break down
- Diagnosis and therapy of epilepsy
- S.I.D.S. (sudden infant death syndrome)
- Diagnosis e therapy of cystic fibrosis
- Diagnosis, cure and follow-up of children of urogenital apparatus diseases
- Diagnosis e therapy of cleft spine
- Diagnosis childhood genetic diseases
- Neonatal screenings
- Hemophilia
- Immune thrombopenia both acute and chronic
- Bank of umbilical cord blood-placental stem cells
- Scintigraphic diagnostics in childhood
- Center for Rare Diseases

### **Humanization Activities**

Ospedale Infantile Regina Margherita and its professional people do their best to make children and kids find an environment suitable for their needs, have their parents and friends close to them, meet people able to help them to know, face and accept the complexity around them.

Entertainers, teachers, volunteers, clowns are precious allied for doctors and nurses, and ensure game and school activities, entertainment and the realization of humanization projects.

Ospedale Infantile Regina Margherita supports the **Charter of Rights of the Child in Hospital**, which represents a program of the Associazione degli Ospedali Pediatrici Italiani (A.O.P.I.). The most popular version is the Charter of EACH (1988) which **reports the rights of hospitalized children** and, summarized in 8 main issues, has been brought to the attention of the European Commission. On November 20, 1989, in New York, the United Nations General Assembly approved the Convention on the Rights of the Child: a restraint for each member State to protect the rights and meet the specific needs of children. These documents inspired the 14 articles established by the "Charter of Rights of the Child in Hospital" produced by the hospitals supporting the "Permanent Conference". The hospitals, including Ospedale Infantile Regina Margherita, and their personnel make all efforts to respect the rights established in the Charter and to grant them to all the children undergoing health performances.

**Specific goals attained:** presence of a parent, playtime, school, visits from friends and relatives, rooming-in, child-friendly information, informed consent, privacy protection, personnel communication courses.

**The improvement process of the quality of cures and assistance concerns:**

1. paying more attention to find out the child's needs, trying to "listen to" patients more attentively and to consider their "opinions" while assisting them;
2. improving information (department books, in-room information notices) and communication;
3. increasing the respect for privacy, discretion and reserve;
4. improving the introduction of parents in the department life and activities.
5. Procedures for assistance and organizational activities have been developed.
6. A review project of sanitary documentation (medical files) has been launched.
7. The program for the introduction of new employees has been improved.

**Main Activities and Projects**

- **Play Group in the Hospital** Arrangement with the Educational Services of Comune di Torino providing entertaining teachers for the management of:
  - *Play rooms*
  - *Workshop "Storia cancellapaura"* – video workshop to turn medical equipment into toys;
  - *"Operazione in gioco"* – a journey to accompany the child to the surgical operation;
  - *"Operazione in rete"* – a journey to accompany the kid inside the Hospital;
  - *"Bibliomouse"* – a local library for children, as well as an itinerant library around the departments in order to realize a library service inside the Regina Margherita Hospital allowing a more accurate book management as well as the launch of reading workshops for hospitalized children.
- **Hospital School - Arrangement** with schools:
  - "Vittorino da Feltre" elementary school
  - "Istituto Peyron - Fermi" secondary school
  - "ITS Arduino" high school

The goal is granting the right to study, confirmed by law, using means of study suitable for such a special time and providing individual lessons, work in small groups, research activities, the use of multimedia technologies.

The presence in selected departments of online multimedia positions allow kids to keep contacts and to exchange mails with their school mates and teachers as well as long-distance educational opportunities and videoconferences.

- The booklet **"Che ci faccio in ospedale?"** realized by URP in collaboration with Provincia di Torino and territorial Pediatric Services is distributed to children on their admission to the hospital. It represents a sort of *"Charter of Services"* to welcome and help them to discover this large and mysterious place: the Hospital.
- **Theater performances, music events, itinerant shows, in-ward clowns**
- **Voluntary Service** the presence of a number of Voluntary Service Associations in support of the assistance activity
- Participation in the **Network "Gli Ospedali di Andrea"** with projects oriented to *the humanization and the quality of pediatric cures as well as the humanization and quality of nursing assistance.*

The ASO OIRM-S.Anna projects submitted:

**Year 2002**

S. Anna - Cattedra di Neonatologia – Director Prof. Claudio Fabris

Project "Percorso nascita" *winner of the Daniela Sardella award*

**Year 2003**

OIRM - Centro SIDS – Director Dott. Alessandro Vigo

Project "Un diverso approccio assistenziale all'A.L.T.E." *winner of the Daniela Sardella award*

**Year 2005**

OIRM – Play Group in the Hospital – Nursing Service – URP

*Project "Operazione in gioco": a preparation journey to perc accompany the child to the surgical operation – "La storia cancellapaura": a workshop to make friends with medical equipments and turn them into toys*

*Selected among the six finalist projects for the Daniela Sardella award*